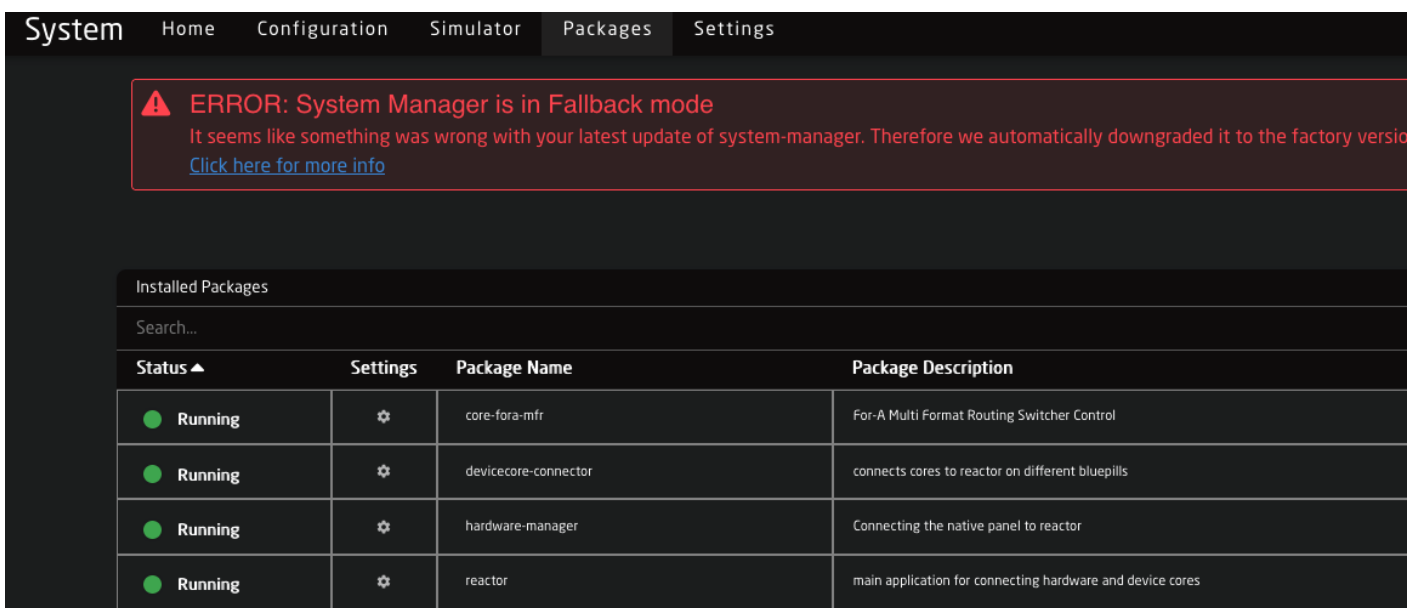


# Fixing System Manager Fallback mode

System manager might enter a fallback mode if the current skaarOS version is not compatible with the current version of system manager. This can be identified by the message on top.



The screenshot shows the System Manager interface with a navigation bar at the top containing 'System', 'Home', 'Configuration', 'Simulator', 'Packages', and 'Settings'. A red error message box is displayed at the top, stating: 'ERROR: System Manager is in Fallback mode. It seems like something was wrong with your latest update of system-manager. Therefore we automatically downgraded it to the factory version. Click here for more info'. Below the error message is a table titled 'Installed Packages' with a search bar and a table of installed packages.

Status ▲	Settings	Package Name	Package Description
● Running	⚙️	core-fora-mfr	For-A Multi Format Routing Switcher Control
● Running	⚙️	devicecore-connector	connects cores to reactor on different bluepills
● Running	⚙️	hardware-manager	Connecting the native panel to reactor
● Running	⚙️	reactor	main application for connecting hardware and device cores

If this is the case you have likely updated skaarOS to a version **NEWER than 1.3-pre1** and are running a system manager version **older than 1.0.7**

You can easily fix this by going to installed packages, search for system-manager, then update it to the a version like 1.0.8-pre2.

Please also update hardware-manager to version 1.0.4-pre1 or newer.

After this please go to **Settings** and click **Reboot**. The controller should start up again normal without the red error message. Make sure you upgrade all packages, especially hardware-manager to ensure normal operation.

If you have power cycled the unit at some point during above mentioned steps and your panel LEDs or Display look "stuck", power cycle the unit again after everything is updated.

